

Press Release

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L&TMRHL ANNOUNCES ENHANCED PASSENGER EXPERIENCE WITH EXTENDED OFFERS & CONVENIENT PARKING FACILITIES

Hyderabad: L&T Metro Rail (Hyderabad) Limited (L&TMRHL), is committed to providing a safe, reliable, and convenient commuting experience for its passengers. L&TMRHL announces two key initiatives to further enhance passenger experience:

EXTENSION OF POPULAR CUSTOMER OFFERS:

Following popular public demand, L&TMRHL is pleased to announce the extension of its popular customer offers until **March 31st, 2025**. These offers provide significant savings and affordability for passengers:

1. **Super Saver Offer-59:** Enjoy unlimited travel for just Rs. 59 on L&TMRHL's listed holidays.
2. **Student Pass Offer:** Exclusive offer where students pay for 20 trips and get 30 trips, making metro travel even more accessible.
3. **Super Saver Off-Peak Offer:** Receive a 10% discount on Contactless Smart Cards (CSCs) when traveling during off-peak hours.

This extension reinforces L&TMRHL's commitment to making metro travel a cost-effective and convenient option for all passengers.

INTRODUCTION OF SECURE AND CONVENIENT PARKING FACILITIES:

Starting October 6th, 2024 (Sunday), L&TMRHL will introduce nominal parking fees at Nagole and Miyapur Metro Stations.

These parking spaces will offer a range of amenities to ensure passenger convenience and security:

- Separate parking for two-wheelers and four-wheelers
- Bio-toilets for commuters
- Adequate lighting for evening hours
- 24/7 security and CCTV coverage
- APP/QR based payment system for ease of transaction
- Clean drinking water facility
- Lane identification for easy parking and access

- Designated parking spaces for women, senior citizens, and differently abled individuals
- Display of emergency contact details like nearest hospital, police station, and fire station
- Currently, amenities like bio-toilets, CCTV coverage, and payment systems are already in place

L&TMRHL is actively working on implementing the remaining features, alongside enhanced levelling work for a smoother experience.

Mr. KVB Reddy, MD & CEO, L&TMRHL, stated, *"We are delighted to continue providing our passengers with the benefits of extended offers while also introducing new parking facilities. These initiatives highlight our dedication to enhancing the passenger experience and making the Hyderabad Metro the preferred choice for commuting. By combining affordability, convenience, and accessibility, we aim to contribute to a more sustainable and efficient transportation system for Hyderabad."*

Mr. Murali Varadarajan, Chief Strategy Officer, L&TMRHL, added, *"At L&TMRHL, our passengers are at the heart of everything we do. The extension of our popular customer offers, and the introduction of secure and convenient parking facilities are testament to our unwavering commitment to providing a seamless and affordable commuting experience for all. We remain dedicated to continuously enhancing our services and setting new benchmarks in urban mobility."*

About L&T Metro Rail (Hyderabad) Limited:

L&T Metro Rail (Hyderabad) Limited (L&TMRHL) is a subsidiary of Larsen & Toubro - L&T Metro Rail (Hyderabad) Limited ("The Company") to implement the Project on Design, Built, Finance, Operate and Transfer (DBFOT) basis. The Company signed the Concession Agreement with the then Government of Andhra Pradesh on 4th September 2010 and completed the financial closure for the Project on 1st March 2011 in a record period of six months. This is the largest fund tie-up in India for a non-power infrastructure Public Private Partnership (PPP) project.

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