



L&T METRO RAIL (HYDERABAD) LIMITED QUALITY POLICY

Quality Management is a mandate which L&T METRO RAIL (HYDERABAD) LIMITED (LTMRHL) accepts in the interest of accomplishing all its activities to the satisfaction of LTMRHL, its customers and stake holders.

All employees shall integrate within the Project Management System, which is structured to fulfil the requirements of ISO 9001:2015.

LTMRHL commits to apply this Management System as a management tool to plan, execute and document all activities affecting quality of its product and services after resolving any possible contractual anomalies with its customers, business associates and stake holders.

LTMRHL shall work towards seamless commuting by creating a user friendly Metro Rail System demonstrating Reliability, Availability, Maintainability and Security through continual improvement and effective implementation of Quality Management System.

A handwritten signature in black ink, appearing to read 'KVB Reddy'.

K V B Reddy

Managing Director & Chief Executive Officer

01 February, 2018